

# The SL1100

Smart Communication for Small Businesses



A blurred photograph of a modern office hallway with people walking. The scene is brightly lit, and the motion blur suggests a fast-paced, active work environment. The people are dressed in business attire, and the background shows glass railings and architectural details of the building.

## Contents

- 3** Introduction: Why choose the SL1100?
- 4** The SL1100 Handsets: Features at your fingertips
- 6** Empower your workforce: Keeping your team in touch
- 8** Mobility: Stay connected on the move
- 9** InMail: More than voicemail
- 10** Applications: Work smarter, Manage Smarter

*“Your employees are the most valuable aspect of your business; the SL1100 can make them more productive from day one”*

# Why choose the SL1100?

This unique platform is the ideal solution for any small business. The SL1100 makes your team more reachable, responsive and productive.



## Value for Money

- Powerful communications with a small business price tag
- Only pay for what you need, with an entirely scalable solution
- Lower operational costs considerably by making smarter use of your communications



## Easy to use

- Intuitive features that the whole team can use, without the need for training
- Desktop phones, wireless handsets and applications include shortcuts that speed up working processes
- Time-saving applications empower your team to become more productive



## Lean and Green

- Energy efficiency mode, contributing to a healthier environment
- Built-in conferencing for a greener approach to business meetings
- A range of remote/home office options to help lower fuel emissions



## Keep them connected

- Use your mobile phone to stay connected through your office number, from anywhere
- DECT wireless communications maximizes reachability from anywhere on the premises
- Never miss an important message, with enhanced voicemail to keep you up to date

# Features at your fingertips



Caller name and number displayed, helping you prepare for a call

Speaker-phone for hands-free and group listening

Headset port for plug-and-play hands-free working

LED indicates incoming call, request for call-back and new voicemail

Access to system features such as conferencing

Customizable keys can provide many features including:

- speed dials
- voicemail shortcut
- 'busy lamp field' indicating call status of colleagues

Transfer a call

Set to do not disturb

Mute key for listening-only mode

Volume up

Redial List

Menu

Put call on hold

Call List

Access to company directory / volume down



### SL1100 Digital Handset

- 12 or 24 key versions available
- Backlit keypad and display
- Adjustable angle
- Programmable keys with LEDs
- 4 feature keys and navigation keys
- Headset port
- Full Duplex Speakerphone
- 20 number personal directory
- 1000 number system/group directory
- Built-in wall mount kit
- Dual-color call indicator lamp
- 8 Selectable ring tones
- Energy saving sleep mode
- Also available in white



### SL1100 IP Handset

- 24 key handset
- Backlit keypad and display
- Adjustable angle
- Programmable keys with LEDs
- 4 feature keys and navigation keys
- Headset port
- Full Duplex Speakerphone
- 20 number personal directory
- 1000 number system/group directory
- Built-in wall mount kit
- Tri-color call indicator lamp
- 8 Selectable ring tones
- Remote/home office functionality
- Also available in white



### DSS Console

- 60 programmable keys with LEDs
- Ideal for receptionists
- Also available in white



### SMB Wireless (ML440) – IP DECT Multiline Handset

- 4 programmable keys
- Backlit keypad
- Caller ID (name/number)
- Call history
- 3 dedicated soft keys (Hold/Transfer/Conf.)
- Talk-time 20 hours / Standby time 220 hours
- Brilliant color display with graphical user interface
- Silent vibrator mode
- Wideband two-way speakerphone
- Headset support
- Volume up/down key
- Mute key
- Polyphonic ringtones
- 100 number personal phonebook



### UNIVERGE SV8000 Series Digital DECT Handset

- 2 line/24 character backlit display (with feature icons)
- Backlit keypad
- 8 programmable keys with LEDs
- Headset port
- Selectable ring tones



*“Intuitive desktop phones and wireless handsets with time-saving features, to help you work faster”*

# Keeping your team in touch

## Internal Sales Person

"The Auto-Attendant feature means that callers receive a greeting and are routed to the correct department, ensuring that I only get the calls that are meant for me."



## Office Worker

"The conference feature allows me to effortlessly set up a virtual meeting for colleagues at short notice, wherever they are. This enables faster business decision-making, as well as saving traveling time and expenses."



## Warehouse Manager

"The wireless DECT handset allows me to stay in touch while moving around the warehouse, making me more responsive. I can even make and receive calls with the main office free of charge."

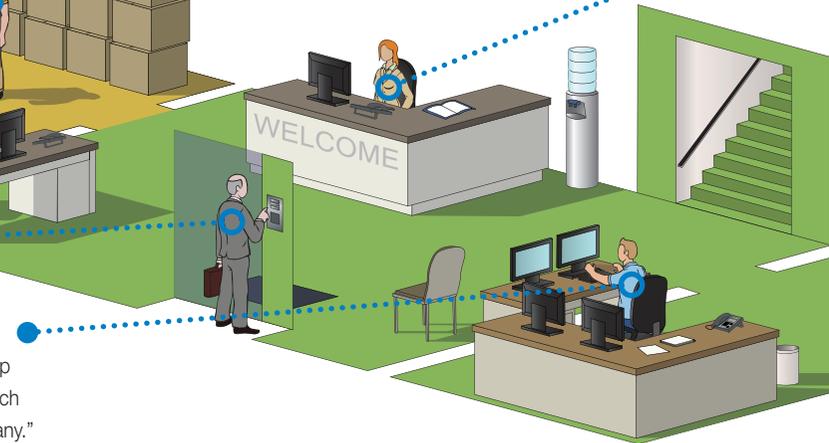


## Security Guard

"The door-phone functionality makes it easy for me to operate the feature from my mobile if I need to go off-site temporarily."

## IT Manager

"It's easier than ever to manage our system settings. Drag-and-drop functionality provides an error free way of building call groups, which is useful for when employees move desks, leave or join the company."



*“The SL1100 can make your entire workforce more productive, wherever they are”*

### Team Manager

“With MyCalls I can view the detailed call activity of my team. We can use the statistics provided to reduce abandoned calls, and follow up on any that we’ve missed.” (Future)

### Receptionist

“With Caller ID displayed on my handset, I can give the appropriate greeting to callers and redirect calls from familiar numbers without answering, straight to the relevant colleague. The Busy Lamp Field buttons on my handset enable me to view the call status of each colleague, meaning that I can prevent wasting time trying to contact somebody who is busy on a call.”

### Remote/Home Office Worker

“I can use my desktop phone or softphone at a remote or home office location to communicate with colleagues with the same ease as if I was in the office.”  
(IP version only)

### Mobile Sales Person

“I can be on the road and stay reachable on my office number through my mobile phone, meaning that I don’t miss any important calls.”





# Stay connected while on the move

Remain reachable on the same number from wherever you are

**Mobile Extension:**

**Be in when you're out**

With Mobile Extension, you can take your office number with you when you're on the road. It provides you access to system features such as caller ID, call transfer and voicemail, and it really is like being in the office, whether you're traveling, or sitting in traffic.

**Get more out of your team**

Company specialists can now be empowered to maintain high service standards when out of the office, helping you to take advantage of the most valuable members of your staff.

**Never miss a sales call**

Salespeople can use Mobile Extension to ensure that even when they're on the road, they never miss a call which could lead to a lucrative business opportunity.

**Wireless DECT:**

**Maintain service levels when away from your desk**

With DECT handsets for wireless voice communications, you can keep in-touch with customers and colleagues from any in-building location.



*“Maximize the reachability of your team”*

# More than voicemail

Advanced features for enhanced communications

## **What is InMail?**

InMail is more than just a regular voicemail box. Packed with powerful business features, this is a solution to make keeping up to date easier than ever.

## **Recording capabilities for when you need it**

By using the Call Record feature, you can keep track of important discussions. Recordings can be emailed to colleagues and stored for quick reference at a later time.

## **Keep your customers and colleagues up to date**

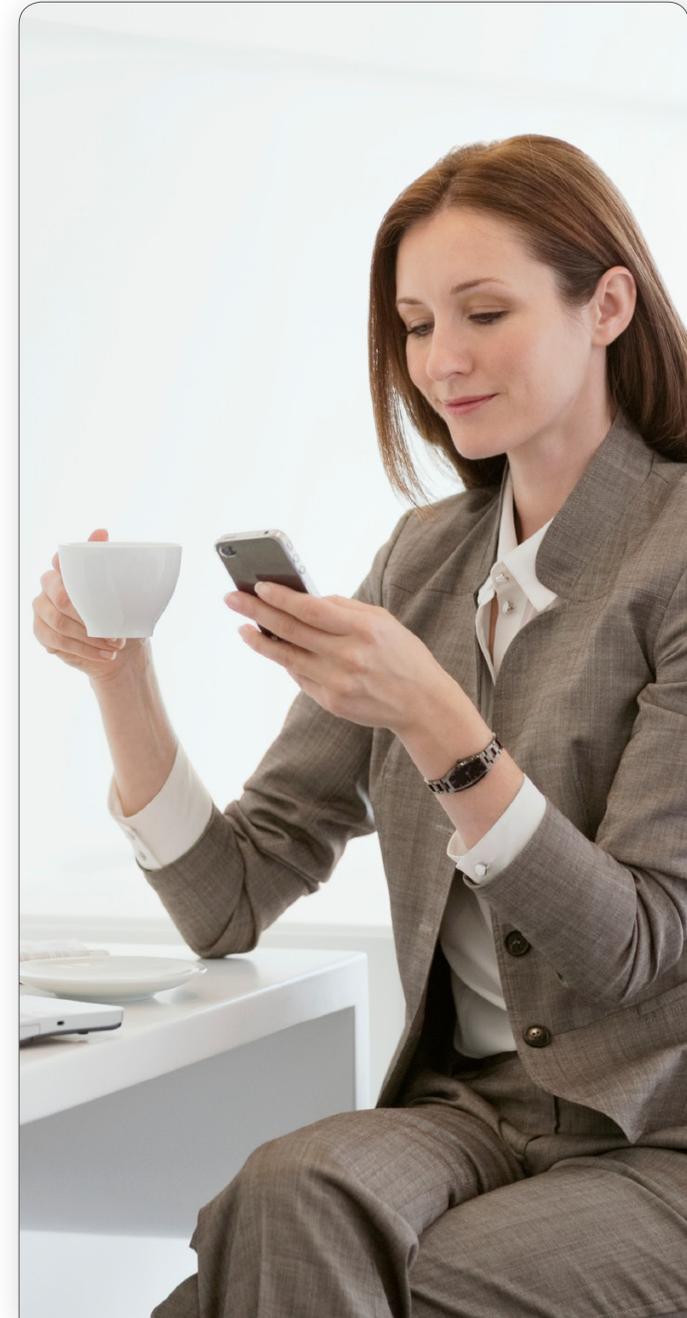
Whatever you're up to, you can have the right recorded message to match. With three personalized greetings, you

can select the one most appropriate depending on your availability or the time of day. For example, announce if you are out of the office, on vacation or you can even record a message suggesting an alternative contact or number for the caller to reach.

## **Never miss another message**

With Message Notification to your desktop phone, home office or mobile phone, you can monitor your mailbox effortlessly from wherever you are. You can even choose to receive email notifications with the message included as an audio attachment.

*“Voicemails can be accessed from desktop or mobile phones and even email inboxes”*





# Work Smarter – SL Desktop Suite (Future)

Intuitive applications to increase efficiency and productivity

## What is SL Desktop Suite?

NEC's SL Desktop Suite delivers to you an integrated unified communications (UC) solution that enhances your organization's productivity and collaboration. This productivity-boosting solution offers you key functions that deliver excellent business benefits.

## Mange Communications from Your Desktop PC

The SL Desktop Suite's Desktop Client is an intuitive application providing full call control from your PC screen. With just a few clicks of your mouse, you can get more done in less time through SL Desktop Client's easy-to-use features such click-to-dial which eliminates dialing errors, speed dialing, call management and contact lookup.



For Microsoft® Office Outlook® users, it easily integrates with your Outlook contacts, providing click-to-dial functionality within emails for further time-saving benefits.

## Support for Remote and Mobile Workers

The SL Desktop Suite's Softphone is a portable telephony application, offering you system phone functionality from your laptop, from wherever you are; ideal for remote and mobile workers. With the Softphone, your workers will have the communications tools they need to work efficiently and productively, whether they're in the office or on the road.

This versatile IP phone delivers high quality voice via a USB-connected headset/handset. It provides the full functionality and features of a regular desktop phone. Designed to meet the needs of any employee, it can be used as a primary desktop telephone, a supplemental desktop telephone or a remote/telecommuting device.

# Manage Smarter – My Calls (Future)

Reduce abandoned calls and increase responsiveness

## What is MyCalls?

MyCalls is a complete call management solution which provides detailed call activity, allowing you to respond to changing conditions in your business more quickly. Your workforce is your most important asset, and now you can manage your whole team from your desktop PC.

## You can't manage what you can't measure

How much are missed calls costing your business? Many companies don't know and have no means of finding out. With MyCalls, you can follow up on missed and abandoned calls immediately, giving you the potential to avoid losing business to your competitors on a daily basis.

## Advanced call recording

With MyCalls Call Recorder, calls can be effortlessly recorded and archived. It provides an effective way of resolving disputes and can be a useful tool for

staff training. With the advanced call recorder, small sections of a call can be named, color coded and saved separately, enabling you to retrieve crucial information more quickly when needed.

## Powerful Reporting

MyCalls offers a huge range of different reports which can be selected and scheduled to run at the time of day of your choice. Valuable information such as call volumes, durations and staff performances can be analyzed, providing you with a tool for assessing your team and introducing motivational incentives.

With Director's Report, you will be provided with detailed updates of the most critical business information, sent automatically by email at the end of each day. This allows you to keep up to date, even when you are out of the office.

*“Claim back business from competitors on a daily basis”*

## 10 Business benefits of the SL1100

### Lowens your costs

Powerful communications for a small business budget

### Increases your productivity

Sophisticated solution, simple to use

### Excellent remote/home office capabilities

Office level functionality from your your remote/home office

### Future-proofs your business

Value for your money and tailored to your needs

### Improves customer service

A solution to help you be more responsive and effortlessly boost your customer's experience

### Keeps up-to-date effortlessly

Never miss a thing with easy access to key information

### Stay connected from anywhere on site

DECT wireless handsets keep you in touch with colleagues and customers

### Tracks your team's call activity

System features and applications to make management easier

### Remain reachable on the road

Carry your office number with you using Mobile Extension

### Reach crucial business decisions faster

Built-in Conference Bridge provides convenient options for meetings

For further information please contact your local NEC representative or:

North America (USA & Canada)  
NEC Corporation of America  
[www.necam.com](http://www.necam.com)

Empowered by Innovation **NEC**

## Why Choose NEC?

With more than 100 years experience of providing communications solutions to customers worldwide, we understand that every business is different.

Combining a global vision with local presence, we pride ourselves on evolutionary technologies, unsurpassed support and environmentally friendly solutions.

With a worldwide leadership position in business communications systems we focus on meeting the needs of businesses and organizations of any size.

### SL1100: Smart Communication for Small Businesses

**About NEC Corporation of America** Headquartered in Irving, Texas, NEC Corporation of America is a leading provider of innovative IT, network and communications products and solutions for service carriers, Fortune 1000 and SMB businesses across multiple vertical industries, including Healthcare, Government, Education and Hospitality. NEC Corporation of America delivers one of the industry's broadest portfolios of technology solutions and professional services, including unified communications, wireless, voice and data, managed services, server and storage infrastructure, optical network systems, microwave radio communications and biometric security. NEC Corporation of America is a wholly-owned subsidiary of NEC Corporation, a global technology leader with operations in 30 countries and more than \$38.5 billion in revenues. For more information, please visit [www.necam.com](http://www.necam.com).

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