

Business Products Guide



Sound Innovation[®] technology is a sound business decision.

For nearly five decades, Plantronics has blazed a trail of audio innovations that radically change the way business works. Plantronics headsets and audio solutions have kept pace with—and in many cases inspired—the creation of flexible, mobile, and virtual workplaces. Whether employees are roaming about the office or meeting clients around the world, Plantronics state-of-the-art solutions promote workers' ability to move freely and communicate clearly.

These solutions also promote collaboration that is challenging to achieve in today's scattered workplaces. Supported by the unparalleled sound quality, reliability, and comfort of Plantronics solutions, businesses can now bring all of their workers—those in the office, home office or on the road—together in one room. And as you would expect, Plantronics delivers the very best in customer service and product support.

Read on to see how Plantronics business solutions make technology talk—and how they transform the way your business does business.

Look for the following identifiers throughout the catalog:

Product Technologies



Electronic Hookswitch (EHS) control allows users to remotely answer and end calls with a simple push of a button on the headset. EHS cables are sold separately. See plantronics.com Compatibility Guide to find the right EHS cable for your phone system.



Voice-dedicated 1.9GHz DECT™ technology provides uncompromised audio quality and the lowest probability of interference.



AudioIQ and AudioIQ2® digitally-enhanced sound uses real-time adaptive technology to automatically improve the quality, clarity and volume of incoming calls. Proprietary algorithms intelligently minimize background noise and interference on outgoing calls.



Bluetooth® wireless technology offers short-range, cellular-quality connectivity between headsets and devices such as laptops, smartphones and mobile phones.



Plantronics offers headsets and USB phones optimized for/compatible with UC applications from Avaya, Cisco, IBM, Microsoft and others. For vendor-specific product lines, visit plantronics.com/uc.

Supported Communications Devices



Desk Phone



PC/Computer/Softphone



Smartphone/Mobile Phone



Home Phone/Landline

Unified Communications

Audio solutions designed specifically for Unified Communications

For today's businesses, real-time collaboration has become everyday business practice. The integration of devices, applications, and communication channels—better known as Unified Communications (UC)—is critical to any size organization striving for rapid business decision-making and maximum productivity.

Plantronics offers an array of audio endpoint solutions that enhance the value of UC voice. Whether your employees work on site, on the road, or at home, Plantronics products ensure their real-time voice collaboration with colleagues—regardless of the communication device.



Savi Office



Convertible

Over-the-ear

Savi™ Office Headset System

Work Smarter—Savi Office is the wireless headset system that unifies voice communications and integrates desk phone and PC audio providing business critical sound quality.

Standard UC and Microsoft® versions available.



Savi Go



Savi™ Go Headset System

Designed for In-Office Mobile Professionals—The Savi Go wireless headset system provides seamless switching between PC and mobile phone calls.

Standard UC and Microsoft versions available.



Plantronics Voyager PRO UC



Plantronics Voyager® PRO UC Headset System

Pushing the Limits—Plantronics Voyager PRO UC is the wireless headset system for seamless switching between PC and mobile phone calls and includes the most advanced noise-canceling Bluetooth headset available.

Standard UC and Microsoft versions available.



MCD100



MCD100™ USB Speakerphone

Plug-and-Play Team Collaboration—Transform any workspace into a conference room with this compact, yet powerful, speakerphone with 360-degree room coverage.

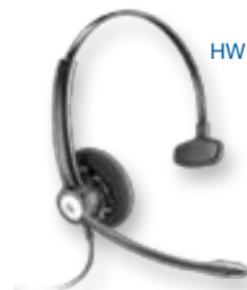
Standard UC and Microsoft versions available.



Entera USB



HW121N-USB



HW111N-USB

Entera™ USB Headset

Professional-Grade Value—Designed for enterprises deploying Unified Communications across a large number of employees, the corded Entera USB combines strong audio quality, comfort, and durability all in one headset.

Standard UC and Microsoft versions available.



.Audio 615M



.Audio™ 615M Headset

Easy On/Off for Calling—The .Audio 615M headset delivers crisp audio clarity and a monaural design for rapid on/off and easy conversations with coworkers.

Microsoft version available.



.Audio 630M



.Audio™ 630M Headset

Multi-Purpose Voice and Stereo—The .Audio 630M headset offers a multi-purpose, binaural design that delivers crisp wideband audio and full-range stereo sound.

Standard UC and Microsoft versions available.



Wireless Office

Professional wireless headset systems for desk phones

Dramatically boost employee mobility with in-office, wireless technology that promotes unparalleled productivity.

Plantronics wireless headsets enable workers to move and speak naturally while taking calls at the printer or fax, at the break room coffee station, or in the hallway between meetings. Employees can work hands free throughout the course of a conversation—so they can type, take notes or reach for files as the need arises.



CS Family / SupraPlus Wireless



CS70N



CS55



CS351N

CS70N™ Professional Wireless Headset System

No Compromises—The comfort of over-the-ear with transmit audio quality due to extended boom, make it a perfect choice for long conference calls.

CS55™ Wireless Office Headset System

All-Around Performer—Combine clarity and comfort of traditional corded technology with the mobility of wireless. Including longer talk time/battery life with choice of over-the-ear or over-the-head wearing styles.

SupraPlus® Wireless Professional Headset System

Premium Audio—Office professionals with phone-intensive responsibilities can answer or end calls while moving about the office. Binaural (CS361N™) and monaural (CS351N™) models available.



Plantronics Voyager 510S



Plantronics Voyager 510S Bluetooth Headset System

Bluetooth All-in-One—Multipoint technology allows seamless switching between your office phone and your voice-enabled Bluetooth mobile phone, smartphone or laptop.



Contact Center

Professional audio processors and corded headsets

For phone-intensive roles, audibility and comfort are essential for optimum productivity. Plantronics corded headsets, paired with a Plantronics audio processor, work hand in hand with a variety of technologies that decrease listener fatigue and clarify conversations.

All Plantronics corded headsets are designed for a fit so natural, wearers can focus on every part of every conversation. Noise-canceling technology further clarifies phone calls in noisy contact center environments.



Corded Audio Processors



AP15



M22



A10

VistaPlus™ AP15™ Audio Processor

Superior Voice Clarity—Delivers clearer audio through AudiolQ's DSP-powered multi-band compression, noise and echo reduction algorithms. Ideal for metric-driven contact centers, especially noisy ones, that require the highest audio accuracy and clarity.

Vista™ M22™ Amplifier with Clearline™ Audio

Optimum Sound, Every Time—Clearline audio technology keeps call quality clear and consistent to improve customer satisfaction and agent productivity.

A10™ Direct Connect Cable

Direct Connect Solution—Extremely clear sound quality and superior reliability. Easily connects any Plantronics H-series headset to a premium headset-ready desk phone.



AudiolQ™
calls made clear



IP40



DA45



DA60

IP40™ Internet-Protocol Based Headset Platform

Reliable Audio Quality with Desktop Simplicity—Provides consistent, “always on” connectivity in a SIP end-point, with a voice stream that is independent of the agent's PC.

DA Series USB-Audio Processors

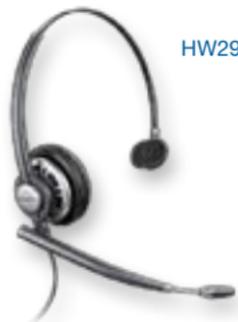
Harness the Power of Softphones—Connect any H-series headset to a softphone with the DA45™, DA55™ or DA60™ USB-to-headset professional audio processors.

For full descriptions of Plantronics audio processors and cables please go to plantronics.com



DA45 Audio Processor supports wideband audio and includes PerSonoCall® software to enhance Unified Communications. DA60 includes PerSono® Pro™ 2.0 software to provide unparalleled control of voice and audio quality.

EncorePro



HW291N



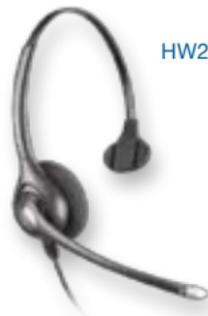
HW301N

EncorePro™ Headset

Unprecedented Comfort, Clarity and Design—The extendable noise-canceling microphone ensures crystal-clear communications including those with wideband enabled IP phones or PCs. Plush ear cushions and premium lightweight nylon composite materials provide ultra-lightweight comfort.

Connectivity to phones relies upon the type of audio processor selected (for options, see page 9).

SupraPlus



HW251N



HW261N

SupraPlus Headset

Premium Audio for Wideband and Standard Band—Working with the latest in VoIP technology, the Plantronics SupraPlus headset delivers heightened speech clarity and life-like fidelity. Also delivers superb audio quality in standard band environments.

Connectivity to phones relies upon the type of audio processor selected (for options, see page 9).



SupraPlus Wideband USB version supports Unified Communications. Binaural (HW261N/DA-M) and monaural (HW251N/DA-M) models available.

DuoSet



H141



H141N

DuoSet® Headset

Most Versatile Headset—The economical DuoSet headset converts easily between over-the-head and over-the-ear wearing styles, comfortably accommodating all users. Allows any organization to standardize on a single headset model.

Connectivity to phones relies upon the type of audio processor selected (for options, see page 9).

TriStar



H81



H81N

TriStar® Headset

Lightweight, Discreet, Adjustable—With its unique three-point fit, the TriStar headset provides optimal audio quality and stability—all with a discreet look. Weighing less than half an ounce, it can be custom fitted with four sizes of earbuds.

Connectivity to phones relies upon the type of audio processor selected (for options, see page 9).

Home Office

Headset and phone systems for teleworkers

To maintain the productivity they would achieve in the office, home office workers need an open line of communication with colleagues and customers.

For the rapidly growing number of teleworkers and home-based business owners, Plantronics offers professional-grade audio in headset and phone systems that deliver hands-free mobility throughout the home.



Calisto Pro



Calisto® Pro™ Hands-Free Phone System

The Home Office Choice—No ordinary home-office phone, the Calisto Pro gives you the power to stay connected hands-free, on landline, IP softphone and even mobile calls.



CT14



CT14™ Cordless Headset Phone

For Landline Calls—The CT14 offers enhanced sound quality and DECT 6.0 wireless technology for an interference-free wireless range of up to 300 feet and the ideal combination of size, mobility and hands-free convenience.



Mobile

Mobile headsets

Virtual offices are now a reality. To empower mobile professionals wherever their work takes them—the airport, a convention, a taxi—Plantronics provides headsets that transmit business quality audio to smartphones and other Bluetooth devices.

Background noise, windy weather, and ear discomfort will never again trouble even the most zealous mobile warrior: Plantronics mobile headsets embrace the latest noise-canceling technology and offer streamlined, ear-cradling designs that ensure around-the-clock comfort.



Plantronics Voyager PRO



Plantronics Voyager PRO Bluetooth Headset

Engineered for Sound Quality™—No other headset has the combination of two noise-canceling mics on a boom to best capture and deliver natural voice quality, three layers of WindSmart® technology to outsmart the wind and an adaptive 20-band equalizer tuned to maintain rich, balanced audio at comfortable listening volumes despite the environmental noise. Comfort tested to be so comfortable it can be worn from dawn to dusk without a second thought.



audioIQ²
NOISE CANCELING



Plantronics Discovery 975



Plantronics Discovery® 975 Bluetooth Headset

The Essence of Technology and Design—Ingeniously simple in its technology and design, the inspired engineering blends dual-mic AudioIQ² noise-canceling technology, wind noise protection and easy connectivity for premium performance. Patented gel ear tips provide a stable, comfortable fit in either ear. The rechargeable carrying case can triple talk/standby times and displays connection status and battery levels of earpiece and case.



audioIQ²
NOISE CANCELING



Plantronics Voyager 520



Plantronics Voyager 520 Bluetooth Headset

Noise-Canceling Performance—Anywhere business takes place, in the car, at the airport, or on the job. Noise-canceling microphone filters distracting background noise and the wind screen minimizes wind noise.



Plantronics Voyager 510-USB



Plantronics Voyager 510-USB Bluetooth Headset System

True Plug-and-Play Wireless Connectivity—The Plantronics Voyager 510-USB Bluetooth Headset System is ideal for mobile professionals who desire the ability to make and take phone calls from their Enterprise-class softphone and mobile phone (see Plantronics Voyager 510S on page 7).



Plantronics Explorer 390



Plantronics Explorer® 390 Bluetooth Headset

Simplicity and Convenience—Basic noise reduction features like digital signal processing and echo reduction deliver clear calls at an affordable price. Listen and talk easily while maintaining focus on the road with this user-friendly headset that has a lightweight, comfortable fit for either ear.



MX500i



MX500i™ 3-in-1 VoIP Corded Headset

For VoIP and Mobile Calls—Work can be accomplished anywhere, hands free, with a versatile headset that enables crystal-clear calls on PC-based softphones, cordless home phones or mobile phones with 2.5mm headset port. Callers can hear the conversation, not background noise. The patented WindSmart screen filters out noise in loud or windy conditions.



Unsurpassed Service and Support

Whether you need help installing your systems, training your agents, managing your inventory or replacing your headsets, we are here when you need us. It's all part of our commitment to ensuring world-class global support.

Technical Assistance Center

The Plantronics Technical Assistance Center offers 24-hour online support via e-mail and an extensive knowledge base of answers to frequent questions. Visit the Technical Assistance Center online: plantronics.com/support