

MX250

Enterprise Media Exchange

Overview

The MX250 is a powerful system that enables multimedia communications for all workers of an organization. By integrating the functions of many devices into a single 2U platform, the MX250 simplifies the VoIP network of any deployment. As well as being a comprehensive solution, the MX250 is easy to install, use, and maintain.

The system combines the functions of an IP PBX, Internet gateway, network server, and application server. By using standard protocols, it is fully interoperable with phones, gateways, and devices from other manufacturers.

With the MX250, workers are accessible on a central communication system at any location with an Internet connection. Direct connectivity among all users is easily achieved, regardless of their location within a building, campus, city, country, or region. Users of the system can log in from the office, from home, while travelling, or from a different site within the enterprise and still have full access to all system features.

All users, regardless of role within the enterprise, get a high quality voice system and access to productivity tools that increase their ability to get more done in less time. The system offers powerful applications such as presence, instant messaging, unified messaging, call handling, screen pops, and detailed call logs. These tools can operate on a single system or among multiple systems for a centrally managed platform that painlessly scales to support large enterprises.



Key Features

- Complete PBX functionality with integrated voice mail
- Based on open standards: SIP, Linux, VoiceXML, TAPI, SQL
- Supports 250 users in a single box
- Expandable to support 10,000 users in multiple locations
- Optional redundancy and battery back up
- Gateways to the PSTN and Internet
- Fax termination, origination, and storage
- Instant messaging, presence, and chat
- Unified messaging
- Call detail reports
- Archiving for HIPAA compliance
- Multiple automated attendants
- Multiple ACDs, hunt groups, and operator groups
- Advanced call center features
- Flexible paging groups
- Remote users over the Internet
- Integration with external CRM applications
- Multiple languages and worldwide support



